



**NISSIN FOOD Group Palm Grievance Tracker**

Updated: June 2024

This is a list of grievances that have been raised by the third party in regards to NISSIN FOODS Group's palm oil supply chain.

No.	Group/Company	Stakeholder(s) raising grievance	Date received	Subject matter of the grievance allegation	Latest response and progress
1	PT. Bangun Sempurna Lestari	Rainforest Action Network (RAN)	Sep-2022	Allegation of noncompliant sourcing from Rawa Singkil Wildlife Reserve	<ul style="list-style-type: none"> <li>Upon investigation, it was found that NISSIN was receiving palm oil only from compliant plantations of Mr. Ibu Nasti.</li> <li>However, since the plantations of Mr. Ibu Nasti as a whole were in violation of the NDPE policy, we stopped procurement from these plantations as of October 18th 2022.</li> </ul>
2	PT. Nia Yulided Bersaudara	Rainforest Action Network (RAN)	Dec-2022	Allegation of deforestation in the north-east of the Leuser Ecosystem	<ul style="list-style-type: none"> <li>PT. Nia Yulided Bersaudara has been listed on the no-purchase list since 2019.</li> <li>However, it was found that FFB was delivered from PT. Nia Yulided Bersaudara to PT. Bumi Sama Ganda, a mill linked to NISSIN supply chain, through the sub-agent "RAM UD MakmurJaya" in a period spanning November 1st 2022 to November 14th 2022.</li> <li>Since their actions are against the NDPE policy, transactions with RAM UD MakmurJaya have also been suspended.</li> </ul> <p>*FFB: fresh fruit bunches</p>
3	Bumitama Agri, Harita Group/Gunung Makmur, Bukit Tunggal Jaya, Bukit Belaban Jaya	Rainforest Action Network (RAN)	Jan-2023	Allegation of noncompliance with regards to land rights and NDPE policy in the Long Isun community	<ul style="list-style-type: none"> <li>While NISSIN has no direct relationships with Bumitama Agri, a palm oil producer part of the Harita Group, we confirmed the facts with our business partners in response to this report.</li> <li>In the past, there was a possibility that NISSIN sourced palm oil from their mills, but there are no ongoing transactions at present.</li> </ul>
4	[Mill] PT. Aceh Bakongan Eka Nabati	Rainforest Action Network (RAN)	Apr-2024	Allegation of a new mill construction in close proximity to the Kluet Peatland and Rawa Singkil Wildlife Reserve	<ul style="list-style-type: none"> <li>No transactions with this mill until the end of 2023.</li> </ul>
5	[Plantation] PT. Sawit Panen Terus PT. Laot Bangko  [Neighboring mill on the above farms] PT. Samudera Sawit Nabati PT. Global Sawit Semesta PT. Aceh Trumon Anugerah Kita (PT. ATAK)	Rainforest Action Network (RAN)	Apr-2024	Allegation of deforestation inside the Leuser ecosystem	<ul style="list-style-type: none"> <li>In the past, there was a possibility that NISSIN sourced palm oil from "PT. Samudera Sawit Nabati", but there are no ongoing transactions at present.</li> <li>Upon investigation, it was found that NISSIN was recently receiving palm oil from a mill, "Subulussalam" whose parent company is "PT. Global Sawit Semesta" in 2023. However, our supplier had already requested corrective action and confirmed the improvement in their operation.</li> <li>No transaction with PT. Aceh Trumon Anugerah Kita (PT. ATAK) until the end of 2023.</li> </ul>
6	[Mill] PT. Aceh Trumon Anugerah Kita (PT. ATAK)  [Refinery supplied by the above mill] Permata Hijau	Rainforest Action Network (RAN)	Apr-2024	Allegation of potential deforestation due to a mill and a refinery in the Rawa Singkil Wildlife Reserve	<ul style="list-style-type: none"> <li>No transactions with this mill and refinery until the end of 2023.</li> <li>The Supplier had placed this refinery on the no-buy list.</li> </ul>
7	[Mills] •Pulau Tiga •Sungai Liput •Sisirau •Tri Agro Palma Tamiang •Pati Sari •Mitra Niaga Sejati Jaya •Karimun Aromatics •Jaya Baru Pertama •Bukit Mas	Rainforest Action Network (RAN)	Apr-2024	Allegation of deforestation inside Gunung Leuser National Park	<ul style="list-style-type: none"> <li>The mills situated within a 25km radius of the two referenced farms have not engaged in any transactions with them.</li> </ul>